

MODERN SLAVERY AND HUMAN TRAFFICKING STATEMENT

CONSUMER CLAIMS BUREAU

Introduction

This voluntary Modern Slavery and Human Trafficking Statement is a response to Sections 54(1), Part 6 of the Modern Slavery Act 2015 and relates to actions and activities for the financial year ending 31 March 2025.

Consumer Claims Bureau is committed to preventing slavery and human trafficking violations in its own operations, its supply chain, and its services. We have zero-tolerance towards slavery and require our supply chain to comply with our values.

As part of our efforts to monitor and reduce the risk of slavery and human trafficking occurring in our supply chains, we have adopted the following due diligence procedures.

Organisational Structure

Consumer Claims Bureau has business operations in the United Kingdom. We operate in the design, property and finance sectors. The nature of our supply chains is as follows:

Our Supply Chains

Our supply chain is limited. Our services are provided in-house with procurement of goods being from UK and overseas delivered directly to our customers.

Policies

We operate a number of internal policies to ensure that we are conducting business in an ethical and transparent manner. These include making our staff aware and suppliers are aware of our policies and adhere to the same standards.

Our due diligence procedures aim to:

- Identify and action potential risks in our business and supply chains
- Monitor potential risks in our business and supply chains
- Reduce the risk of slavery and human trafficking occurring in our business and supply chains

Risk and Compliance

We consider we operate in a low-risk environment because our procurement fulfilment is met by companies who state they are adhering to this policy, and we do not tolerate slavery or human trafficking in our supply chains. Where there is evidence of failure to comply with our policies and procedures by any of our suppliers, we will report and cease trading with them.

Key Performance Indicators (KPI)

We received zero reports from employees, the public, or law enforcement agencies to indicate that modern slavery practices have been identified.

We will continue to work to raise awareness of modern slavery with Consumer Claims Bureau by reviewing and evaluating the measures and processes that we have implemented so far to ensure their effectiveness.

- We will work with our suppliers and review our processes with our delivery partners to identify any additional measures we can take as a business to combat modern slavery and human trafficking.
- Continue to develop a staff awareness strategy for the Modern Slavery Act 2015 and reporting mechanisms if a case of slavery or human trafficking is suspected.
- Make information available to businesses to inform them of the Modern Slavery Act 2015 and the appropriate action to take if they suspect a case of slavery or human trafficking.